The International Society for Quality in Health Care

ISQua works to provide services to guide health professionals, health providers, researchers, agencies, policy makers and consumers to achieve excellence in health care delivery to all people and to continuously improve the quality and safety of care.

ISQua offers a unique opportunity for individuals and institutions with a common interest to share expertise via an international multidisciplinary forum. ISQua is a non-profit, independent organisation, which is supported by its members, including leading quality health care providers and agencies in over 70 countries, together with additional funds from the Irish Government.

ISQua’s values

- **Quality health care for all**
  Promoting access for people throughout the world to safe, quality health care
- **Responsiveness**
  Understanding and meeting the needs of members and other clients and continually improving services for them
- **Innovation**
  Constantly exploring, studying and researching new concepts and opportunities
- **Achieving together**
  Collaborating for improvement through ongoing consultation, partnerships and teamwork
- **Integrity**
  Serving with an attitude of unselfish concern and acting ethically
- **Stewardship**
  Managing resources entrusted to ISQua in a responsible manner and strengthening ISQua’s viability

ISQua’s Vision

Through providing access to objective, evidence-based and timely information to support informed decisions about health care, ISQua will continue to grow in credibility and position as the world leader in quality and safety in health care.

Improving Health Care Worldwide

ISQua’s focus is on the methodologies needed to facilitate the delivery of safe, quality health care. The Society’s links throughout the world are maintained through an active Board of recognized leaders, members, regional and other networks, and other interest groups. Membership of steering groups comprises ISQua members who are acknowledged leaders in quality and safety of care.

ISQua’s international Accreditation Program brings the world of health care accreditation and external evaluation together by providing:

- An international assessment and accreditation process for health care standards
- An international survey and accreditation process for the performance of accreditation and other external evaluation organisations, and
- An international assessment and accreditation program for surveyor training.

An advisory service is available and ISQua also hosts an annual International Accreditation Symposium in association with its Annual Conference.

Education and Professional Development

ISQua conducts an online professional development and education programme for those working in or with an interest in quality and safety in healthcare. The programme features content delivered in various forms provided and presented by world leaders in healthcare. ISQua partner with eleven eminent organisations across the world in bringing this programme to participants in over 40 countries.

International Conference Programme

With an annual International Conference, ISQua also provides a broad based global meeting point which brings together leaders, interested groups and individuals who are active in the field of quality and safety.

A World-Class Journal

The International Journal for Quality in Health Care, a bi-monthly peer-reviewed journal, is published jointly by ISQua and Oxford University Press. The Journal publishes papers in all disciplines engaged in health care quality improvement and research; its Editorial Board members represent countries in all regions of the world. Through the pages of the Journal and also via online electronic access, ISQua’s worldwide membership and non-member Journal subscribers receive up-to-date information on current quality and safety in health care activities and research and access to the electronic version of the Journal online.

ISQua Board 2013–2015

President: David Bates, USA
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Honorary Advisors: Patient Perspective Representative, Mrs Denice Klavano, Canada; Low and Middle Income Countries, Prof Sheila Leatherman.

Chief Executive Officer: Peter Carter

Editor of The International Journal for Quality in Health Care, Prof Yu-Chan (Jack) Li, Taiwan, and Honorary Advisor to the Board.

For ISQua membership information please turn to the reverse of the title page at the front of this issue or check the ISQua website: www.isqua.org
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